FloraAtHome Connector App
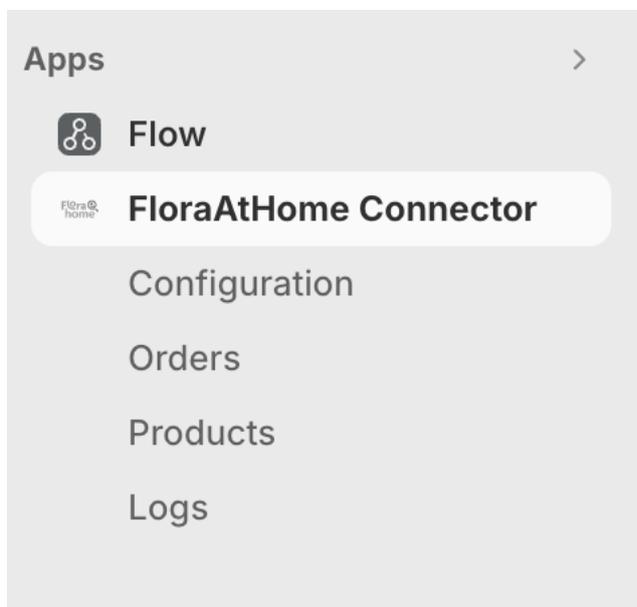
Shopify

Installation
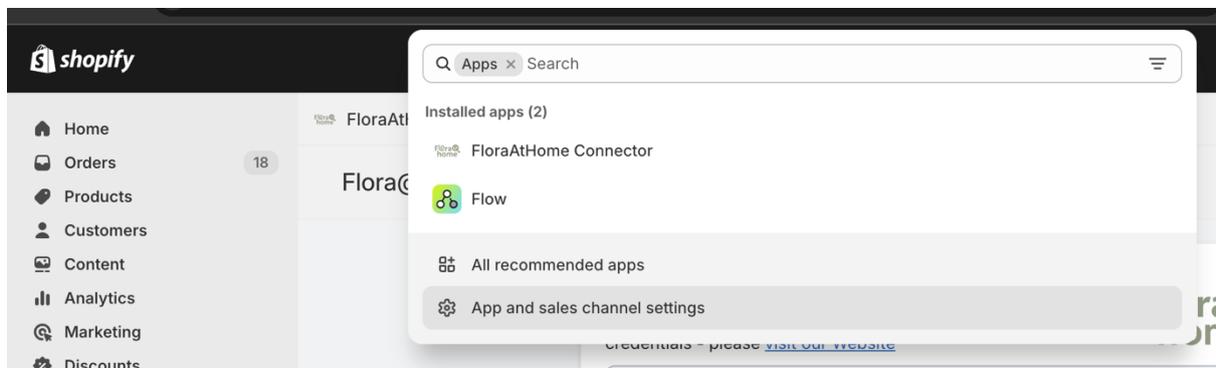
From Shopify App Store

https://apps.shopify.com/floraathome-connector

After the installation process you will find the App in the "Apps" section of your Shopify Store:

If you cannot see the App in the "Apps" sections click on the "Apps" headline and you will be able to search and list all Apps installed in your store:
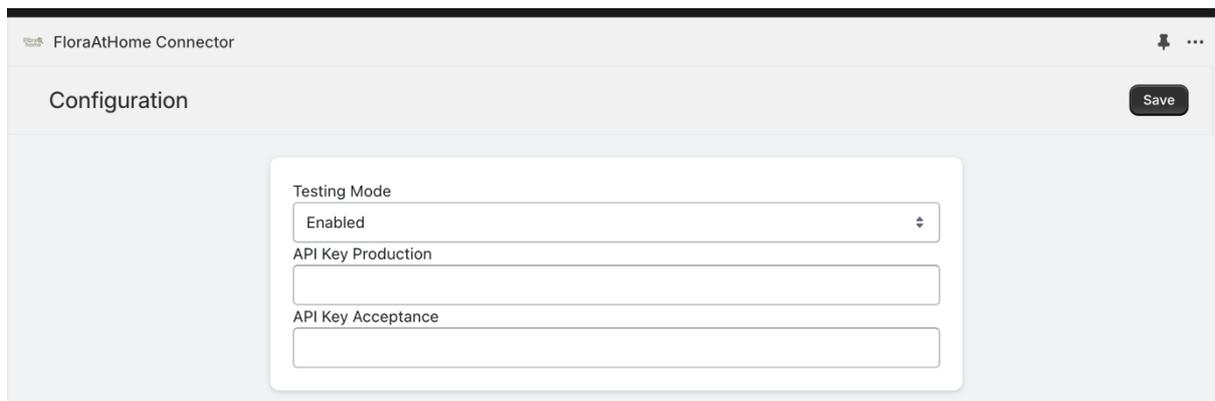
Configuration

When signing in for the FloraAtHome System you will receive your credentials:

API Key (Production) and **API Key (Acceptance)**

You can use these credentials in the configuration window of your App. Click "Configuration" in the list of the App's menu.

You will see following screen:

Don't forget to click „Save", when you have entered your credentials.

Testing Mode

As long as this is set to "Enabled" the Acceptance key will be used. You will see your testing assortment when switching to the "Products" menu. Orders placed with "Testing Mode" set to "Enabled" will not be delivered.

Product Import

You can select and import products to store in your Shop by opening the "Products" section of the App. You will see your individual products assortment like this:

Open a products detail view by clicking "Details" next to the product to open this view:

Click the "Import" button to create the product in your Shopify Store:

The detail view will give you more data about the product and also an "Import" Button. With this button the product can be stored in your Shopify Store.

After importing, you will find the product in the "Products" section of your Shopify Store. Here you can add your personal style to the product, allocate it to categories and change other details specific to your store:

Order Management

When a customer places an order which includes a FloraAtHome product you will find this order in the FloraAtHomeConnector Panel within the tab "Orders":

By clicking on the "Details" button next to an order you can view more details about the order. With the buttons on top, you can

- Export the order – this synchronizes the order with the FloraAtHome System
- Request Fulfillment – this will handle the order fulfillment process and save track and trace data to your order, so your customer can follow up the delivery process.

Important notice: For your convenience, as soon as the order is fully paid, the system will handle the **Export** and **Request Fulfillment** automatically after a view minutes. You do not have to handle this manually.

You will see notifications on top of the detail view which tell you that the order was exported and fulfilled.

The Shopify order details view will also show a button to Request Fulfillment for orders which include FloraAtHome products:
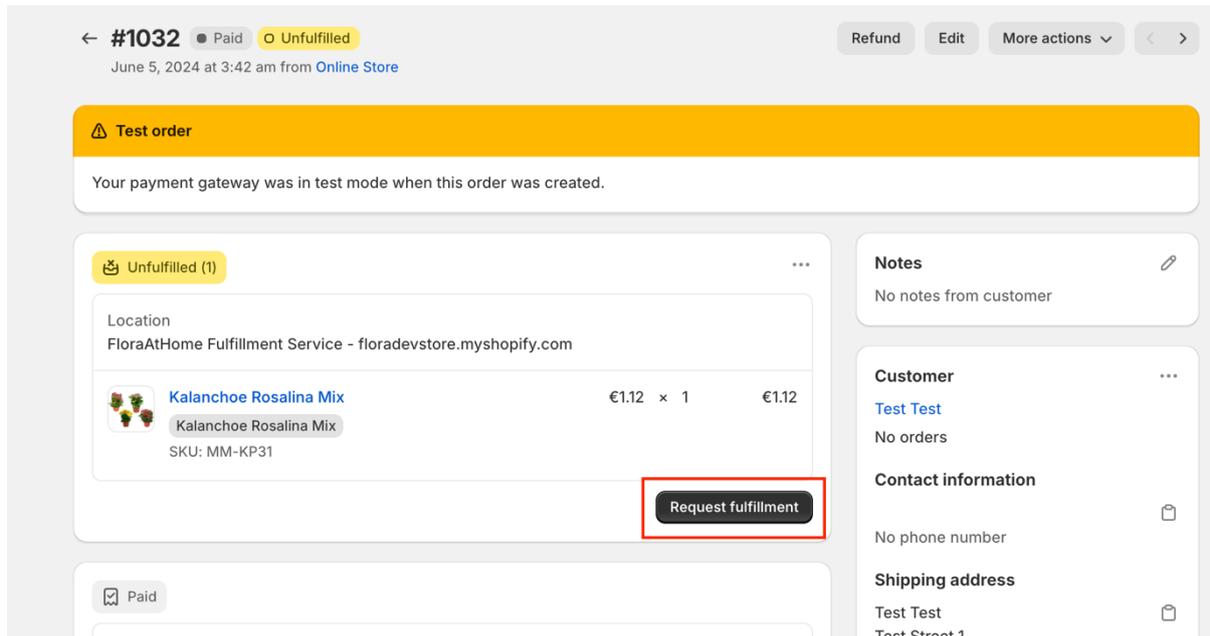
Logging

In the Logs Panel you will get an overview of all processes which are happening behind the scenes in your FloraAtHome Connector App: