FloraAtHome Connector App

Shopify

Installation

From Shopify App Store

https://apps.shopify.com/floraathome-connector

After the installation process you will find the App in the "Apps" section of your Shopify Store:



If you cannot see the App in the "Apps" sections click on the "Apps" headline and you will be able to search and list all Apps installed in your store:

shopify		Q Apps × Search	Ξ
A Home	Perso F	FloraAti Installed apps (2)	
Orders	18	FloraAtHome Connector	
Products	F	Flora 6 Flow	
Lustomers			
🖳 Content		8± All recommended apps	
II Analytics		段 App and sales channel settings	r
R Marketing			از
Discounts			

Configuration

When signing in for the FloraAtHome System you will receive your credentials:

API Key (Production) and API Key (Acceptance)

You can use these credentials in the configuration window of your App. Click "Configuration" in the list of the App's menu.

You will see following screen:

Stora AtHome Connector		¥ …
Configuration		Save
	Testing Mode Enabled API Key Production API Key Acceptance	

Don't forget to click ",Save", when you have entered your credentials.

Testing Mode

As long as this is set to "Enabled" the Acceptance key will be used. You will see your testing assortment when switching to the "Products" menu. Orders placed with "Testing Mode" set to "Enabled" will not be delivered.

Product Import

You can select and import products to store in your Shop by opening the "Products" section of the App. You will see your individual products assortment like this:

A Home	1828 F	IoraAtHome Connector				# ·
Orders Products Customers	⁸ P	roducts				Refresh Products
Content II Analytics Marketing		Test Mode You are in Testir environments.	ng Mode. Please go to <u>Config</u>	uration and fill in a Produ	uction API Key and switch off the	Test Mode for production
Sales channels Online Store Design of Sale	>		Product Code	L.Name	Purchase Price	
Shop		***	MM-AMM4		€ 6.72	Details
Apps	>	9 6 ##	MM-BA6		€ 14.00	Details
FloraAtHome Connector Configuration		₩¥¥	MM-DG8		€ 15.12	Details
Orders		***	MM-KP31		€ 1.12	Details
Logs		*	ММ-КР4		€ 16.74	Details
		-	MM-KP52		€ 16.24	Details
		*	MM-MIXT22		€ 1.12	Details
		*	MM-MIXT33		€ 25.76	Details
		**	MM-MIXT44		€ 1.12	Details
		*	MM-OP1		€ 1.12	Details
					Rows per page: 10 🔻 1-10 c	of 11 < < > >

Open a products detail view by clicking "Details" next to the product to open this view:



Click the "Import" button to create the product in your Shopify Store:

		#
	Back	Import
Product aleady imported	×	
This product was imported on 2024-05-23 21:18:59		
MM-AMM4		
Timestamp: 2023-05-10 14:15:00		
Product Code: MM-AMM4		
Pot Size: 24		
Height: 70		
Linnaeus Name:		
Number per Order: 1		
Purchase Price: € 6.72		

The detail view will give you more data about the product and also an "Import" Button. With this button the product can be stored in your Shopify Store.

After importing, you will find the product in the "Products" section of your Shopify Store. Here you can add your personal style to the product, allocate it to categories and change other details specific to your store:

Но	me			
)rders	18	← Aglaonema Key Lime Dax Active Duplicate	Preview Share V M
	Products	10		
	Collections		Title	Status
	Inventory		Aglaonema Key Lime Dax	Active
	Purchase orders		Description	
	Transfers		\mathbf{A} × Paragraph × B T U A × \mathbf{E} × \mathbf{A} Q D \mathbf{W} (b)	Dublishing
	Gift cards			Publishing
	Catalogs		De <u>Aglaonema</u> Key Lime combineert veel groennuances in haar bladeren. De plant is van origine afkomstig uit de oerwouden van Zuidoost- Azië en is dol op warmte, vocht	Sales channels Online Store
	Customers		en halfschaduw.	O Point of Sale
	Content			Markets
	Analytics			 Germany
ł	Marketing			 European Union
ŀ	Discounts			 International
			Media	
S	channels	>		Insights
)	Online Store			inaighta
	Point of Sale			Insights will display w
)	Shop			liad recent sales
5		>	+	Product organizatio
l	Flow			Product type

Order Management

When a customer places an order which includes a FloraAtHome product you will find this order in the FloraAtHomeConnector Panel within the tab "Orders":

•	Home		Stora Flora AtHome	Connector						
	Orders 1	18	Ordere							Defeate Order
₽	Products		Orders							Refresh Order
:	Customers									
	Content			Toot Mada						
ılı	Analytics			You are in Testin	a Mode. Please a	o to Configuration an	d fill in a Production	API Key and switch o	ff the Test Mode for produc	ction
ଜ	Marketing		e	environments.	5					
Ø	Discounts									
Salos	channels									
	Online Store	<i>_</i>	Туре	e to search						
۵	Point of Sale		Expo	ort	Fulfillment	Shopify ID	Name	Order Total	Order Date	
D	Shop									
pps		>	700	613	Processed	#1031	Test	€ 39.98	25/05/2024, De 12:52:55	tails
ß	Flow		70	612	Processed	#1030	Test	€ 6.11	24/05/2024, De	tails
12:18	FloraAtHome Connector									
	Configuration		70	611	Processed	#1028	Test	€ 17.70	24/05/2024, De 01:03:32	tails
L,	Orders Products		700	610	Processed	#1027	Test	€ 6.11	23/05/2024, 23:22:03	tails
	Logs						R	ows per page: 10 👻	1-4 of 4 < <	> >

By clicking on the "Details" button next to an order you can view more details about the order. With the buttons on top, you can

- Export the order this synchronizes the order with the FloraAtHome System
- Request Fulfillment this will handle the order fulfillment process and save track and trace data to your order, so your customer can follow up the delivery process.

Important notice: For your convenience, as soon as the order is fully paid, the system will handle the **Export** and **Request Fulfillment** automatically after a view minutes. You do not have to handle this manually.

Service FloraAtHome Connector				* …
Order Details		Back	Request Fulfillment	Export
	Order aleady exported This order was exported on 25/05/2024, 11:00:45	×		
	Fulfillment requested This order fulfillment was requested on 25/05/2024, 11:10:59	×		
	#1031	F@ra@ home		
	Order ID: #1031 Order Date: 25/05/2024, 12:50:50 Order Total: EUR 39.98			
	Flora@Home Order ID: 70613 Exported At: 25/05/2024, 11:00:45			
	First Name: Test Last Name: Test Email:			
	Name: Test Test Address 1: Test 123 Address 2: Additional Information 123			

You will see notifications on top of the detail view which tell you that the order was exported and fulfilled.

The Shopify order details view will also show a button to Request Fulfillment for orders which include FloraAtHome products:

Your payment gateway was in test mode when this or	der was created.	
بق Unfulfilled (1)	··· Notes	
Location	No notes from cu	ustomer
FloraAtHome Fulfillment Service - floradevstore.my	shopify.com	
Stalanchoe Rosalina Mix	€1.12 × 1 €1.12 Customer	
Kalanchoe Rosalina Mix	No orders	
	Contact inform	ation
	Request fulfillment	

Logging

In the Logs Panel you will get an overview of all processes which are happening behind the scenes in your FloraAtHome Connector App:

FloraA	tHome Conn	ector	#
Logs			Clear All Refresh
			
	Type to sea	Message	Date
	INFO	Inventory Level updated for product Kalanchoe Rosalina Mix	04/06/2024, 21:23:30
	INFO	Inventory Level updated for product Aglaonema Key Lime Dax	04/06/2024, 21:23:29
	INFO	Inventory Level updated for product Kalanchoe Rosalina Mix	04/06/2024, 21:22:25
	INFO	Inventory Level updated for product Aglaonema Key Lime Dax	04/06/2024, 21:22:24
	INFO	Inventory Level updated for product Kalanchoe Rosalina Mix	04/06/2024, 21:21:18
	INFO	Inventory Level updated for product Aglaonema Key Lime Dax	04/06/2024, 21:21:17
	INFO	Inventory Level updated for product Kalanchoe Rosalina Mix	04/06/2024, 21:20:13
	INFO	Inventory Level updated for product Aglaonema Key Lime Dax	04/06/2024, 21:20:12
	INFO	Inventory Level updated for product Kalanchoe Rosalina Mix	04/06/2024, 21:19:06
	INFO	Inventory Level updated for product Aglaonema Key Lime Dax	04/06/2024, 21:19:05
		Rows per page	e: 10 ▼ 1-10 of 30657 < < > >